

Chatime Loyal-TEA Membership Terms and Conditions

The Chatime Australia Loyal-TEA membership card is issued by and remains the property of Chatime Australia.

The Chatime Australia Loyal-TEA membership card is only valid for use in Australia and can be purchased for \$0.50.

1. Collection of points and redemption

- 1.1. Chatime Australia Loyal-TEA Points can only be earned at the point of purchase in Australia.
- 1.2. Members cannot claim Chatime Australia Loyal-TEA points from past transactions/receipts.
- 1.3. Chatime Australia Loyal-TEA Membership points are earned as follows: for every \$1 you spend at Chatime, you will earn 10 points. For example, a \$5.20 purchase will result in 52 points on your receipt. To redeem a \$5.20 Chatime tea, you will need 520 points.
- 1.4. Chatime Australia Loyal-TEA points cannot be exchanged for cash nor transferrable.
- 1.5. Chatime Australia Loyal-TEA points cannot be used to discount the price of a beverage.
- 1.6. To redeem a FREE drink, members are required to have sufficient Chatime Australia Loyal-TEA points to claim a drink.
- 1.7. Chatime Australia Loyal-TEA Membership cards must be registered and verified to receive a FREE Chatime tea or Birthday offer.
- 1.8. Chatime Australia Loyal-TEA Membership benefits and discounts are available upon presentation of a valid Chatime Australia Loyal-TEA membership card and an official form of identification.

2. Birthday tea

- 2.1. From 4th December 2017, eligible Chatime Australia Loyal-TEA members are entitled to one complimentary regular sized Chatime tea, from our standard permanent menu, with one regular mix-in during the month of their birthday. Verified members who have transacted within 3 months prior to the start of their birthday month will be eligible for the birthday tea.
- 2.2. Eligible members will be sent an email with a barcode for the complimentary birthday tea offer on the 1st day of their birthday month. For example, if the Loyal-TEA member's birthday is on the 21st March, they will be sent the offer on the 1st of March and have until the 31st March (i.e. the end of the month) to redeem the offer. The barcode will be valid until the end of the month in which it is sent.
- 2.3. A verified Chatime Loyal-TEA card plus photo identification must be presented at the point of purchase, at the time of redemption, to confirm identity and birth date registered on their account. This offer cannot be redeemed outside of the above period, regardless of circumstances beyond the members' control, including but not limited to T-Brewery closure, public holidays etc.
- 2.4. The complimentary Chatime birthday tea is non-transferable and cannot be exchanged or taken as cash. Chatime takes no responsibility for incorrect dates being entered during the registration process.

- 2.5. If a verified member joins the program in the month of their birthday, no birthday tea will be issued. The member must wait until the following year to redeem their offer, if eligible.
- 2.6. The Birthday free drink offer can only be redeemed once during your birthday month.

3. Lost/Stolen/Damaged cards

- 3.1. Chatime Australia accepts no responsibility for the loss, theft or destruction of your membership card.
- 3.2. A fee of \$0.50 is payable if a replacement membership card is requested.
- 3.3. Upon request, points from the lost/stolen card can be transferred to the new card. To transfer the points, members must provide Chatime with their previous membership number.

4. Chatime Australia Loyal-TEA Membership details

- 4.1. The Chatime Loyal-TEA membership card holder is responsible for ensuring that their details are correct at all times.
- 4.2. Chatime Australia reserves the right to communicate with its members, who have opted in to receive marketing material, to inform them of any upcoming marketing activities/promotions and/or offers.
- 4.3. Chatime Australia will not sell, distribute or disclose members' details to any third party without your written consent.

5. General

- 5.1. Chatime Australia Loyal-TEA Membership cards and their benefits are not transferrable or refundable
- 5.2. Reproduction of a Chatime membership card in any form is strictly prohibited.
- 5.3. Chatime Australia reserves all right on any final decision and terminate a membership if a member fails to comply with these terms and conditions or misuses the membership privileges.
- 5.4. Chatime Australia reserves the right to change the terms and conditions or membership benefits where necessary at any time without prior notice.

Disclaimer:

This Chatime Loyal-TEA membership page is intended to provide a general overview of activities of your Chatime Australia Loyal-TEA account and is made available to the public for reference and informational purposes exclusively. Chatime has used its reasonable efforts to provide current, complete and error-free information, but makes no representations nor gives any warranty as to the currency, completeness, accuracy or correctness of any of the information contained herein. Chatime reserves the right to modify any information contained herein at any time without any prior notice.